# Customer journey content map

A practical kit for journey questions, content gaps, editorial priorities.

This is a mock PDF describing a proposed product. It does not contain the promised guide, activities or templates. The product is not on sale.

### What it is

Customer journey content map is a focused, self-guided planning kit for independent businesses and marketing coordinators. It organizes journey questions, content gaps, editorial priorities into a practical workflow, with editable worksheets and a completed fictional example. Start with your own situation, make the decisions on the worksheets, and finish with a plan you can revisit. The completed example illustrates the method; it is not a customer result.

### Who it is for

Independent businesses and marketing coordinators

### What you will make

Create a working set of journey questions, content gaps and editorial priorities, tailored to your own project.

### Proposed one-time price

USD 39.00 / EUR 35.00 / GBP 30.00 / CAD 55.00

AUD 59.00 / CHF 34.00 / AED 139.00

Fixed prices by currency, not live exchange conversions. Final prices and tax treatment will be confirmed before sales open.

# Inside the planned edition

01 Journey questions: a purpose-built worksheet with field explanations and prompts.

02 Content gaps: a purpose-built worksheet with field explanations and prompts.

03 Editorial priorities: a purpose-built worksheet with field explanations and prompts.

04 A start-here guide explaining the sequence, preparation and completion criteria.

05 A completed fictional example showing how the journey questions connect to the content gaps.

06 A final review checklist, reusable blank copies and a short troubleshooting section.

### How to use it

Read the start-here guide, gather your project notes, complete the journey questions, then work through the content gaps and editorial priorities. Compare with the fictional example and finish with the review checklist. Reuse the blank worksheets for the next project.

### Planned formats and language

Planned: accessible PDF guide, editable DOCX worksheets and a printable A4/US Letter workbook. English-led instructions. Persian text is included where specified; the interface language does not change the purchased edition.

### License

One organization, up to 10 internal users. You may share completed outputs with your own clients or participants. Do not resell, sublicense or distribute the blank source files.

### Not included

No live service, consulting, external subscriptions, physical materials or completed work on your behalf. Specialist legal, medical and financial advice is not included.

### Delivery, receipts and support

When the final edition is released: verified payment unlocks the purchased files in My purchases and creates an itemised billing document. Access uses private, expiring download links. Five downloads per file; contact support for access problems. Server access records support delivery enquiries.

### Customer reviews

No customer testimonials yet. Reviews will come from verified purchasers who consent to publication. No illustrative quote is presented as a customer experience.